



Derecho de revocación según la ley de venta a distancia

Traducción al español en el proceso

Cancellation Instruction

If you are a consumer according to S.v. § 13 BGB, i.e. you act when dealing with Esteban Ruiz or El Paladar as a natural person, not executing a commercial or freelance profession, you have a cancellation right as expedited below:

Cancellation / Return of goods

You have the right to return the received goods within 2 two weeks after receiving your products. To comply with the cancellation period the timely dispatch of the cancellation notice or of the merchandise is necessary. The corresponding address is:

Feinkost Olé - Spanien Shop
Askoa Fernandez
Georgenstr. 43

80799 München

Tel. 0049 (0)179-5413153

E-Mail: info@spanien-shop.eu

Consequences of returning the merchandise

In case of an effective cancellation the benefits received on both sides are to be granted back and eventual utilisations (for advantages of usage) are to be returned. If you are not able to grant us back the received good or only partially or only in a deteriorated stated, we may ask for refund of the corresponding value.

When returning goods up to a value of 40 Euros (in case of deliveries abroad up to a value of 100 Euros), the purchaser sends back the merchandise at his/her own cost. This is only valid when the delivered products correspond to the ordered ones.

The costs for sending the goods or cash on delivery fees are not refunded, unless the delivered products do not correspond to the ones ordered.

All goods returned, for whatever reason, must do so in the original packaging and condition of receipt. If the products returned show traces of usage or damage, El Paladar reserves the right of claim for indemnification. After receiving the goods in the condition required, El Paladar will refund the purchase price.

he right of withdrawal does not exist in case of delivery of goods which due to their consistency can deteriorate (food), that are not apt for resending them or of which their ear-by-date would be exceeded.

Cancellation right is explicitly not valid when dealing with companies.
